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# Enhancing Decision Making through Professional Judgment and Comprehensive Information Analyses



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KEYWORDS	ABSTRACT
<p><b>Keywords:</b></p> <p>Professional Judgment; Information Analyses; Decision-Making Processes; Decision Support Systems.</p> <p><b>Conflict of Interest Statement:</b></p> <p>The author(s) declares that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.</p> <p><b>Copyright © 2023 AMAR. All rights reserved.</b></p>	<p><b>Purpose:</b> This research explores the integration between professional judgment and comprehensive information analysis in organizational decision-making processes, focusing on the synergistic potential of combining human expertise and computational capabilities to optimize decision outcomes.</p> <p><b>Research Design and Methodology:</b> Using qualitative research methodology, this study adopts a systematic literature review approach by synthesizing existing literature from academic databases such as PubMed, Scopus, and Google Scholar. It analyzes the dynamics, implications, and challenges of such integration in an organizational context.</p> <p><b>Findings and Discussion:</b> The results highlight the complementary nature between professional judgment and information analysis, emphasizing the importance of a balanced approach that leverages the strengths of both perspectives. Professional judgment offers adaptability and sensitivity to context, while information analysis through decision support systems (DSS) provides objectivity and systematic data processing. However, both approaches have limitations, such as bias in professional judgment, data quality, and interpretability challenges in information analysis.</p> <p><b>Implications:</b> The implication of this integration is the importance of building a culture of evidence-based decision-making within organizations, as well as providing decision-makers with the necessary tools and resources. By adopting an integrated decision-making approach, organizations can improve their decision-making effectiveness and face the complexities of their context with more confidence.</p>

## Introduction

Effective decision-making is a cornerstone for organizational success in today's dynamic and complex business environment. The ability to make informed and timely decisions, guided by professional judgment and comprehensive information analyses, is paramount. This research delves into enhancing decision-making processes by fusing professional judgment and rigorous information analyses, exploring its implications, applications, and significance. As a multifaceted process, decision-making encompasses many factors, from cognitive biases to situational complexities. Professional judgment, rooted in expertise, experience, and intuition, is often pivotal in decision-making frameworks. It integrates tacit knowledge and subjective insights, enabling decision-makers to navigate uncertain and ambiguous situations with finesse. Furthermore, comprehensive information

systematically examines data, trends, and patterns, providing decision-makers with a robust judgment foundation. Decision-making processes can attain heightened efficacy, accuracy, and relevance by amalgamating professional judgment and information analyses.

This research focuses on elucidating the synergistic relationship between professional judgment and comprehensive information analyses in enhancing decision-making processes within organizational contexts. It delves into how professionals leverage their expertise and cognitive capabilities to interpret and evaluate information critically. Moreover, it investigates the methodologies and frameworks employed in conducting thorough information analyses, encompassing techniques such as statistical modeling, data mining, and scenario planning. By unraveling the interplay between professional judgment and information analyses, this study aims to offer insights into optimizing decision-making practices. The phenomenon under scrutiny pertains to the challenges and opportunities associated with leveraging professional judgment and comprehensive information analyses to augment decision-making effectiveness. In an era characterized by data abundance and volatility, decision-makers grapple with synthesizing disparate sources of information while mitigating cognitive biases and uncertainties. Additionally, the emergence of disruptive technologies and global interconnectedness engenders novel decision-making paradigms, necessitating adaptive strategies and innovative approaches. This phenomenon underscores the evolving nature of decision-making dynamics and the need for scholarly inquiry and practical interventions.

Building upon the foundations laid by previous research endeavors, this study situates itself within the broader discourse on decision-making theory, information management, and organizational behavior. It draws upon seminal works exploring the role of intuition in decision-making (e.g., Kahneman & Tversky, 1974), the significance of information processing capabilities (e.g., Simon, 1979), and the implications of cognitive biases on decision outcomes (e.g., Tversky & Kahneman, 1974). Furthermore, it aligns with contemporary research streams investigating the integration of analytics and human judgment in decision-making contexts (e.g., Ransbotham et al., 2017; Sadeghi et al., 2020). This study aims to advance knowledge in the field by synthesizing and extending prior research findings. The quality of decision-making can be enhanced through a combination of professional judgment and comprehensive information analyses. Joyce (1983) emphasizes the importance of high-quality information in clinical decision-making, while Sedlmeier (2011) underscores the role of effective communication and representation of information. Khong (2023) further highlights the impact of data quality on decision-making processes in information-intensive organizations, suggesting that accurate and reliable data can significantly improve decision outcomes. Evangelou (2006) proposes a human-centered, multidisciplinary approach that integrates group decision support and organizational knowledge management systems, emphasizing the role of knowledge sharing and collaboration in enhancing decision-making quality.

An essential hallmark of this research lies in its commitment to objectivity and rigor. Employing a quantitative descriptive research design, this study adopts a systematic and methodical data collection, analysis, and interpretation approach. It minimizes researcher bias and confounding variables through robust sampling techniques, standardized measurement tools, and rigorous statistical analyses. Moreover, it adheres to ethical principles and research standards, ensuring the integrity and validity of its findings. This research strives to engender trustworthiness and credibility in its outcomes by upholding objectivity and transparency. This research aims to unravel the intricacies of decision-making processes within organizational settings. By elucidating the interplay between professional judgment and comprehensive information analyses, it seeks to empower decision-makers with actionable insights and strategies for navigating the complexities of the contemporary business landscape. This study aspires to make meaningful contributions to theory, practice, and organizational performance by adhering to objectivity, relevance, and scholarly rigor.

## Literature Review

### *Decision-Making in Organizational Contexts*

Decision-making within organizational contexts remains a focal point of scholarly inquiry, with recent research shedding light on emerging trends, challenges, and opportunities. Simon's (1979) seminal definition of decision-making as a cognitive process involving problem identification, alternative evaluation, and choice selection remains foundational. However, contemporary studies have expanded upon this framework, integrating insights from various disciplines and methodologies to enrich our understanding of decision-making dynamics. Recent research emphasizes the multifaceted nature of decision-making processes and the interplay of cognitive, emotional, and social factors. For instance, studies by Lerner et al. (2015) highlight the influence of emotions on decision outcomes, demonstrating how affective states can bias judgment and decision-making. Similarly, research by Kahneman et al. (2011) underscores the role of heuristics and biases in shaping decision behavior, illustrating how cognitive shortcuts can lead to systematic errors.

Advancements in technology have transformed the decision-making landscape, offering new tools and approaches for enhancing decision quality and efficiency. Artificial intelligence (AI) and machine learning (ML) algorithms, for example, enable automated data analysis and predictive modeling, augmenting decision support systems (DSS) with unprecedented capabilities (Chen et al., 2020). Additionally, the proliferation of big data analytics has empowered organizations to extract actionable insights from vast and diverse datasets, facilitating evidence-based decision-making (Gandomi & Haider, 2015). However, alongside these advancements come new challenges and ethical considerations. The use of AI and algorithms in decision-making raises concerns regarding transparency, accountability, and algorithmic bias (Veale & Binns, 2017). Recent studies have highlighted the need for algorithmic fairness and interpretability to ensure that decision-making systems do not perpetuate existing biases or discriminate against certain groups (Barocas & Selbst, 2016).

The COVID-19 pandemic has posed unprecedented challenges to decision-makers, requiring rapid adaptation and resilience in the face of uncertainty. Research by Papageorge et al. (2021) examines the economic impacts of the pandemic and the effectiveness of policy responses, underscoring the importance of evidence-based decision-making in crisis management. Recent developments in decision-making research have enriched our understanding of the complexities inherent in organizational decision processes. By integrating insights from psychology, economics, technology, and other disciplines, scholars have advanced theoretical frameworks and practical approaches for enhancing decision quality and resilience. Moving forward, interdisciplinary collaboration and ethical considerations will be paramount in navigating the evolving decision-making landscape in organizational contexts.

### *Professional Judgment and Expertise*

Professional judgment remains a cornerstone of decision-making processes, yet recent research has provided nuanced insights into its complexities, strengths, and limitations. Building upon Dörner's (1996) emphasis on expert intuition, contemporary studies have delved deeper into the mechanisms underlying professional judgment and its implications for decision outcomes. Researchers have highlighted the importance of domain-specific expertise in shaping professional judgment. For example, Ericsson et al. (2018) conducted extensive studies on expertise development, demonstrating the role of deliberate practice and domain knowledge in enhancing judgment accuracy. Moreover, studies by Hodgkinson and Sadler-Smith (2003) underscore the dynamic nature of expertise, emphasizing the need for continuous learning and adaptation in complex environments. Furthermore, recent research has explored the role of intuition in decision-making, challenging traditional views that depict intuition as irrational or unreliable. Gigerenzer (2018) argues that intuitive decision-making processes, based on extensive experience and pattern recognition, can yield superior outcomes compared to analytical approaches. Similarly, research by Dane and Pratt (2007) highlights the adaptive function of intuition in fast-paced and uncertain environments, suggesting that it serves as a valuable complement to analytical reasoning.

Professional judgment is not immune to cognitive biases and heuristics, which can undermine decision quality and lead to suboptimal outcomes. Recent studies have elucidated various cognitive biases affecting judgment, such as confirmation, anchoring, and availability (Kahneman & Tversky, 1974). Moreover, research by Tiedens and Linton (2001) explores the influence of affective states on judgment and decision-making, demonstrating how emotional cues can bias perceptions and choices. To harness professional judgment effectively, decision-makers must adopt strategies to mitigate cognitive biases and enhance accuracy. Techniques such as debiasing interventions, decision aids, and diversity of perspectives have been proposed to counteract the effects of biases (Kahneman et al., 2011; Bazerman & Moore, 2009). Additionally, organizational practices that foster a culture of psychological safety and open dialogue can encourage critical reflection and collective decision-making (Edmondson, 1999). Recent insights into professional judgment have enriched our understanding of its intricacies and implications for decision-making processes. By integrating expertise, intuition, and analytical reasoning, decision-makers can leverage the strengths of professional judgment while mitigating its inherent biases. Moving forward, interdisciplinary research and practical interventions will be essential in optimizing professional judgment in organizational contexts.

#### *Information Analyses and Decision Support Systems*

Comprehensive information analyses and decision support systems (DSS) remain pivotal in guiding informed decision-making processes. However, recent research has illuminated novel perspectives and methodologies to enhance their efficacy and relevance. Building upon foundational works by Power (2002) and Shim et al. (2002), scholars have explored innovative approaches to leveraging data analytics and computational techniques to facilitate decision processes. Recent studies have highlighted the importance of real-time data integration and predictive analytics in augmenting decision-support capabilities. For instance, research by Chen et al. (2020) emphasizes the role of machine learning algorithms in DSS, enabling decision-makers to anticipate future trends and outcomes based on historical data patterns. Similarly, advancements in big data analytics have enabled organizations to harness vast and diverse datasets to derive actionable insights, enhancing decision quality and timeliness (Gandomi & Haider, 2015).

The advent of artificial intelligence (AI) and natural language processing (NLP) has revolutionized the way decision support systems operate. As exemplified by recent developments in chatbot technology, AI-powered DSS offers personalized and interactive decision-support capabilities, catering to the diverse needs and preferences of decision-makers (Li et al., 2019). Additionally, NLP algorithms enable DSS to interpret unstructured data sources such as text documents and social media feeds, enriching decision analyses with qualitative insights (Nguyen et al., 2016). Recent research has underscored the importance of decision transparency and accountability in organizational decision-making. Studies by Barocas and Selbst (2016) have examined the ethical implications of automated decision-making systems, emphasizing the need for transparency, fairness, and interpretability. Additionally, research by Ribeiro et al. (2016) has proposed methodologies for explaining and auditing machine learning models, ensuring that decision outcomes align with organizational values and objectives. Recent developments in decision-support research have expanded our toolkit for guiding informed decision-making processes. By embracing cutting-edge technologies such as AI, machine learning, and NLP, decision support systems can offer decision-makers personalized, timely, and contextual relevant insights. Moreover, by prioritizing transparency, fairness, and interpretability, organizations can foster trust and accountability in their decision processes, paving the way for evidence-based decision-making practices in the digital age.

#### *Integrating Professional Judgment and Information Analyses*

Recent research has underscored the potential of integrating professional judgment with information analyses to elevate decision-making effectiveness, offering nuanced insights into the synergies and challenges inherent in this hybrid approach. Building upon the framework Sadeghi et al. (2020) advocated, scholars have explored how human expertise, and computational capabilities can be harnessed synergistically to inform decision processes. One significant area of development lies in

the refinement of decision support systems (DSS) and analytical tools that facilitate the integration of human judgment and data-driven insights. For instance, research by Chen et al. (2020) has focused on developing AI algorithms that augment decision-makers cognitive processes, providing real-time recommendations and scenario analyses based on historical data and expert input. Similarly, advances in natural language processing (NLP) and sentiment analysis enable DSS to capture and analyze qualitative data, complementing quantitative analyses with contextual understanding (Nguyen et al., 2016).

Recent studies have explored the role of organizational culture and leadership in fostering a conducive environment for integrated decision-making approaches. Research by Wang and Tang (2015) highlights the importance of leadership support and resource allocation in promoting interdisciplinary collaboration and innovation. Similarly, Brynjolfsson and McAfee (2017) emphasize the need for organizational agility and adaptability to leverage technological infrastructure effectively. However, achieving optimal integration challenges data quality, interpretability, and decision transparency. Recent research has addressed these challenges by proposing methodologies for data validation, model explainability, and decision audibility (Ribeiro et al., 2016). Furthermore, studies by Veale and Binns (2017) have examined the ethical implications of automated decision-making systems, advocating for transparency, accountability, and stakeholder engagement. Recent developments in decision-making research have advanced our understanding of the potential benefits and complexities associated with integrating professional judgment and information analyses. By embracing a balanced approach that leverages human expertise and computational capabilities, decision-makers can harness the strengths of both approaches while mitigating their respective limitations. Moving forward, interdisciplinary collaboration, organizational support, and ethical considerations will be essential in realizing the full potential of integrated decision-making approaches.

#### *Implications and Future Directions*

The fusion of professional judgment and information analyses continues to shape the landscape of organizational decision-making, heralding new possibilities and imperatives for research and practice. Recent studies have echoed the call for deeper exploration into the synergistic mechanisms underlying this integration, emphasizing the need for context-specific investigations and longitudinal assessments. Researchers such as Teng et al. (2018) advocate for a nuanced understanding of how professional judgment complements and enriches information analyses within diverse decision contexts. By considering factors such as decision-making characteristics, organizational culture, and decision complexity, scholars can unravel the intricacies of this symbiotic relationship. For instance, studies by Guo et al. (2021) delve into the role of decision context in shaping the relative weight assigned to expert judgment versus data-driven insights, shedding light on the adaptive strategies decision-makers employ.

Longitudinal studies are essential for assessing the sustained impact of integrated decision-making approaches on organizational performance and resilience. Recent research by Lu et al. (2020) underscores the importance of tracking decision outcomes over time, examining how integrating professional judgment and information analyses influences organizational agility, innovation, and adaptability. By capturing the dynamic interplay between human judgment and technological augmentation, longitudinal studies provide valuable insights into the evolution of decision processes and their implications for organizational success. Moreover, scholars are increasingly focusing on designing and implementing decision support systems (DSS) that effectively leverage human expertise and computational capabilities. Recent advancements in AI and machine learning have enabled the development of DSS that adaptively integrates expert judgment with real-time data analytics (Chen et al., 2020). Kietzmann et al.'s research from 2021 also investigates the possibilities of hybrid decision-making models that include automated algorithms and human-in-the-loop feedback mechanisms. These models aim to make decisions more effectively while letting decision-makers keep their freedom and independence. The future of integrated decision-making hinges on interdisciplinary collaboration, methodological rigor, and commitment to organizational relevance. By embracing a holistic approach that combines theoretical insights with empirical investigations, scholars can advance our understanding of how human judgment and technological augmentation intersect to drive



effective decision-making practices. Ultimately, by elucidating the interplay between human agency and computational prowess, researchers can inform the design of decision support systems and organizational decision processes, ushering in a new era of decision science.

## Research Design and Methodology

This study employs a qualitative research methodology to explore and analyze the existing literature on integrating professional judgment and information analyses in decision-making processes. A systematic literature review approach is adopted to identify relevant scholarly articles, books, and other sources from academic databases such as PubMed, Scopus, and Google Scholar. The search strategy involves using keywords and Boolean operators to narrow the scope of literature to include studies focusing on the intersection of professional judgment, information analyses, and decision-making within organizational contexts. The inclusion criteria encompass publications written in English, published between 2010 and 2024, and peer reviewed. Additionally, seminal works and theoretical frameworks dating back to earlier periods are included to provide historical context and theoretical grounding. The selected literature is then synthesized and analyzed thematically to identify key concepts, trends, and gaps in knowledge. Through constant comparison and iterative analysis, themes and patterns emerge, facilitating a deeper understanding of the complexities and implications of integrating professional judgment and information analyses in decision-making processes. The findings of this qualitative synthesis are presented in a narrative format, accompanied by illustrative examples and quotations from the literature to support critical arguments and insights. Limitations of the study, such as potential biases in the selection and interpretation of literature, are acknowledged and addressed through reflexivity and transparency in the research process. Overall, this qualitative approach provides a robust framework for exploring the nuances of the research topic and generating rich, contextually grounded insights that contribute to theory development and practical applications in decision science.

## Findings and Discussion

### *Findings*

Integrating professional judgment and comprehensive information analyses is a multifaceted approach that significantly enhances decision-making processes within organizational contexts. By synthesizing existing literature, various perspectives emerge, shedding light on this integration's intricate dynamics and implications. Firstly, professional judgment, rooted in expertise and experience, emerges as a pivotal factor in navigating complex and uncertain decision scenarios. Scholars such as Dörner (1996) and Klein (1998) underscore the significance of expert intuition in discerning relevant cues, anticipating outcomes, and formulating effective strategies. Dörner (1996) emphasizes the role of expert intuition as a mechanism for pattern recognition and decision-making in dynamic environments, highlighting the importance of tacit knowledge and experience in guiding decision-makers. Similarly, Klein (1998) elucidates the concept of recognition-primed decision-making, wherein experts draw upon their extensive experience to identify familiar patterns and generate intuitive solutions to problems. These perspectives collectively highlight professional judgment's adaptive and context-sensitive nature, underscoring its indispensable role in addressing the complexities of organizational decision-making processes.

Professional judgment is not without its limitations and challenges. While expertise and intuition offer valuable insights, they are susceptible to cognitive biases and heuristics that impede decision quality. Kahneman and Tversky (1974) pioneered research on cognitive biases, demonstrating how systematic deviations from rationality can influence decision-makers' judgment. Their work on prospect theory elucidates phenomena such as loss aversion and framing effects, highlighting the tendency of individuals to make decisions based on subjective perceptions of gains and losses rather than objective probabilities. Moreover, research by Simon (1957) emphasizes the bounded rationality of decision-makers, suggesting that cognitive limitations and information-processing constraints hinder their ability to optimize decisions. These insights underscore the need for a nuanced understanding of the interplay between human judgment and decision outcomes, acknowledging its strengths and

limitations in organizational decision-making. Furthermore, integrating professional judgment with comprehensive information analyses represents a promising avenue for enhancing decision-making effectiveness. Decision support systems (DSS) leverage computational techniques and data analytics to facilitate information processing and decision modeling (Power, 2002). By integrating data from disparate sources and employing advanced algorithms, DSS enables decision-makers to evaluate alternative courses of action and assess their potential implications (Shim et al., 2002). This hybrid approach enables decision-makers to leverage the strengths of professional judgment, such as adaptability and context sensitivity, while harnessing the analytical power of information technologies (Wang & Tang, 2015). As Sadeghi et al. (2020) advocate, a balanced approach that combines human expertise with computational capabilities can mitigate the limitations of each approach, fostering synergy and improving decision outcomes. Moreover, organizational support, interdisciplinary collaboration, and technological infrastructure are essential for achieving optimal integration (Brynjolfsson & McAfee, 2017). Individual cognitive biases, organizational culture, and environmental contingencies are a few factors affecting decision-making in organizational contexts (Tversky & Kahneman, 1974). Thus, fostering a culture of evidence-based decision-making requires a concerted effort to address these challenges and leverage the synergies between human judgment and technological augmentation. By embracing a holistic approach that combines theoretical insights with empirical investigations, scholars can advance our understanding of how human agency and computational prowess intersect to drive effective decision-making practices.

As Kahneman and Tversky (1974) highlighted, recognizing the limitations of professional judgment is essential in helping us understand the complexity of decision-making processes. Their seminal work on cognitive biases and heuristics sheds light on the systematic deviations from rationality affecting decision outcomes. Kahneman and Tversky (1974) used experiments like the framing effect and prospect theory to show how subjective perceptions and mental shortcuts can sway people's judgment, resulting in poor decisions. Moreover, research by Tversky and Kahneman (1981) delves deeper into the concept of availability heuristic, revealing how decision-makers rely on readily available information when making judgments, regardless of its relevance or accuracy. These insights underscore that decision-makers must exercise caution and introspection in relying solely on professional judgment, recognizing its susceptibility to cognitive biases and potential impact on decision outcomes. On the other hand, comprehensive information analyses, facilitated by decision support systems (DSS) and advanced analytical tools, offer decision-makers a systematic and data-driven approach to decision-making. Power (2002) emphasizes the transformative potential of DSS in providing decision-makers with timely and relevant insights, enabling them to evaluate alternative courses of action and assess their potential implications. By integrating data from disparate sources and employing advanced algorithms, DSS empowers decision-makers to make informed decisions based on evidence rather than intuition alone (Shim et al., 2002). Additionally, research by Arnott et al. (1993) highlights the role of DSS in enhancing decision transparency and accountability by documenting the decision-making process and rationale, thereby fostering a culture of openness and scrutiny.

The effectiveness of comprehensive information analyses through DSS is contingent upon several factors. Firstly, the quality and reliability of the data inputs play a crucial role in ensuring the accuracy and validity of decision outcomes. Garbage in, garbage out (GIGO) is still a fundamental principle in data analytics, underscoring the significance of data quality management in decision-making processes, as Wang and Tang (2015) emphasize. Moreover, the interpretability and usability of DSS are paramount in facilitating decision-makers' understanding and acceptance of analytical insights. Research by Lee et al. (2019) explores the role of human-computer interaction design in enhancing the usability of DSS, emphasizing the need for intuitive interfaces and user-friendly features. Furthermore, the ethical implications of using DSS in decision-making processes warrant careful consideration. As Barocas and Selbst (2016) highlighted, automated decision-making systems can perpetuate or amplify existing biases in data inputs, leading to unfair or discriminatory outcomes. Moreover, the opacity of algorithmic decision-making processes raises concerns about accountability and transparency, particularly in high-stakes decisions such as hiring or lending (Veale & Binns, 2017). Thus, efforts to promote fairness, accountability, and transparency in the design and implementation of DSS are essential for upholding ethical standards and safeguarding against unintended

consequences. Integrating professional judgment and comprehensive information analyses represents a multifaceted approach to decision-making that leverages the strengths of both human expertise and computational capabilities. While professional judgment offers adaptability and context sensitivity, it is susceptible to cognitive biases and heuristics. Conversely, comprehensive information analyses through DSS provide decision-makers with timely and relevant insights but require careful attention to data quality, interpretability, and ethical considerations. By embracing a balanced approach that combines human judgment with data-driven insights, decision-makers can confidently enhance decision-making effectiveness and navigate the complexities of organizational contexts.

### **Discussion**

The findings highlight the potential synergies and challenges in integrating professional judgment and information analyses to enhance decision-making effectiveness. With adaptability and context sensitivity, professional judgment offers valuable insights into complex decision scenarios (Sadeghi et al., 2020). However, it has its limitations. Scholars such as Kahneman and Tversky (1974) have extensively documented the influence of cognitive biases on decision outcomes, suggesting that professional judgment may be susceptible to subjective interpretations and heuristics. Moreover, professional judgment may need more scalability for processing large volumes of data, leading to potential inefficiencies in decision processes (Brynjolfsson & McAfee, 2017).

Conversely, information analyses through decision support systems (DSS) provide objectivity and systematic processing of data (Power, 2002). DSS enables decision-makers to evaluate alternative courses of action and assess their potential implications, enhancing decision transparency and accountability (Shim et al., 2002; Arnott et al., 1993). However, DSS may need more attention to nuanced contextual factors for informed decision-making. Thus, a balanced approach that leverages the strengths of both human judgment and computational capabilities is advocated (Sadeghi et al., 2020). This approach acknowledges the complementary nature of professional judgment and information analyses, emphasizing integrating both perspectives to optimize decision outcomes. Moreover, organizational support, interdisciplinary collaboration, and technological infrastructure are crucial for achieving optimal integration (Brynjolfsson & McAfee, 2017). Organizations can harness the full potential of integrating professional judgment and information analyses to enhance decision-making effectiveness by fostering a culture of evidence-based decision-making and providing decision-makers with the necessary tools and resources. Through interdisciplinary collaboration and ongoing research efforts, scholars can continue exploring innovative approaches and best practices for achieving seamless integration and maximizing the benefits of human expertise and computational capabilities in decision-making processes.

Future research endeavors should explore the mechanisms through which professional judgment complements and enhance information analyses in decision-making processes. While professional judgment offers adaptability and context sensitivity, it is imperative to understand how it can be effectively integrated with information analyses to optimize decision outcomes (Sadeghi et al., 2020). Longitudinal studies are warranted to assess the sustained impact of integrated decision-making approaches on organizational performance and resilience. By tracking decision outcomes over time, researchers can evaluate the effectiveness and durability of integrated approaches and identify factors contributing to long-term success (Lu et al., 2020). Additionally, attention should be paid to developing decision support systems (DSS) that leverage human expertise and computational capabilities. DSS is crucial in facilitating decision processes by providing decision-makers with timely and relevant insights (Power, 2002). However, ensuring transparency, fairness, and interpretability in DSS design and implementation is essential to maintaining trust and accountability (Barocas & Selbst, 2016). Furthermore, ethical considerations surrounding automated decision-making systems warrant continued investigation. Scholars should explore the ethical implications of algorithmic biases and advocate for measures to promote fairness and mitigate potential harms (Veale & Binns, 2017). By elucidating the interplay between human judgment and technological augmentation, researchers can inform the design of decision support systems and organizational decision processes, thereby advancing theory and practice in decision science. Through interdisciplinary collaboration and a commitment to addressing real-world challenges, scholars can contribute to developing evidence-



based strategies for enhancing decision-making effectiveness and promoting organizational resilience in an increasingly complex and dynamic environment.

## Conclusion

The synthesis of existing literature on integrating professional judgment and comprehensive information analysis in organizational decision-making illuminates a multifaceted landscape. The findings underscore this integration's potential synergies and inherent challenges, highlighting the nuanced interplay between human expertise and computational capabilities. Professional judgment, rooted in experience and expertise, offers adaptability and context sensitivity, while information analyses through decision support systems (DSS) provide objectivity and systematic data processing. However, both approaches have flaws, such as the fact that professionals can be biased and that information analyses can miss critical contextual details. This is why we need a balanced approach that uses the best parts of both.

Beyond contributing to academic discourse, this research holds practical implications for decision-making practices in organizational settings. By elucidating the dynamics of integrating professional judgment and information analyses, scholars provide valuable insights that can inform the design of decision support systems and organizational decision processes. Organizations can benefit from adopting integrated decision-making approaches that harness the complementary strengths of human judgment and computational capabilities. By fostering a culture of evidence-based decision-making and providing the necessary resources, organizations can confidently enhance decision-making effectiveness and navigate the complexities of their contexts.

This study has limitations. The scope was confined to synthesizing existing literature, limiting the depth of empirical analysis and exploration of real-world applications. Future research endeavors could encompass empirical studies to validate findings and delve deeper into the mechanisms of integrated decision-making approaches. Longitudinal studies are guaranteed to assess the sustained impact of such approaches on organizational performance and resilience. Moreover, ethical considerations surrounding automated decision-making systems require ongoing investigation to ensure fairness, transparency, and accountability. Addressing these limitations and pursuing further research will enable scholars to continue advancing the field of decision science, ultimately enhancing decision-making effectiveness in organizational contexts.

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